

Creative Problem Solving & Decision MakingTraining

"You can't solve a problem with the same mind that created it."

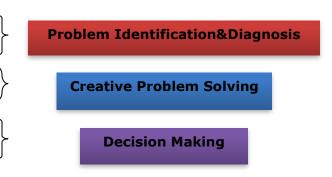
- Albert Einstein

Benefits for the Participants:

- This program will help managers and executives to:
 - Understand the process of decision making and problem solving
 - Understand the process of diagnosing and structuring problems before solving them
 - Apply and integrate thinking tools, techniques and strategies for making good decisions
 - o Evaluate, select and implement the best available solution effectively
 - Create an action plan for solving future problems

Training Topics:

- Understanding the process of Creativity and Problem Solving
- Role of Creativity and Innovation in Problem Solving
- Removing Blocks and Barriers to finding the best solution
- Looking at Problem Solving and Decision Making in 2 steps:
 - 1. Problem Identification and Diagnosis
 - 2. Problem Solving and Decision Making
- Problem Solving Tools:
 - 1. Pareto Principle
 - 2. Problem Re-statement (5 Whys)
 - 3. Brainstorming
 - 4. Reverse Brainstorming
- Decision Making Tools:
 - 1. Force-field Analysis
 - 2. Priority Matrix





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- Implementation of Tools:
 - The participants will be divided into groups
 - Each group will have to identify 2 problems in their professional life for which they were not able to find solutions
 - They will use the learning from the session to find alternative solutions to the problem
 - Each group will then present their solutions to the entire group and get feedback from the trainer and participants

Training Hours:

The duration of the training program will be 8 hours

Training Methodology:

- Instructor-Led Training
- Role Plays
- Games and Group Activities
- Case Studies
- Movie Clips

Resources Required:

- Momentum Training Solutions will conduct the training.
- Maximum number of participants to a session will be 15.
- The training will be conducted at a venue organized by your organization.
- The following will be provided by your organization:
 - Handouts will be printed/photocopied
 - An LCD projector & Audio speakers