

Problem Solving Training

Training Topics:

- Steps in the problem solving process
 - \circ $\;$ Exercise: keeping an open mind $\;$
- Structuring problems
 - Case study: the importance of problem analysis
- Understanding the process of Creativity and Problem Solving
- Attitudes that kill creative ideas
- Problem Solving Tools:
 - SWOT Analysis
 - Pareto Principle
 - Problem Re-statement (5 Whys)
 - o Brainstorming

Case study: the business dilemma

Training Hours:

The duration of the training program will be 8 hours